



ISO/CASCO CLARIFICATION REQUEST FORM

Date of submission: 2021-10-02

1. Requesting ISO Member or A liaison member: BIS
2. Contact person: Mohit Janoiya
3. Position: Secretariat of National Mirror Committee
4. Email address: cmd1@bis.gov.in
5. Please specify the ISO/CASCO document by name and number (ISO/IEC 17XXX) and clause number: General requirements for the competence of testing and calibration laboratories ISO/IEC 17025:2017 Clause 6.6.1
6. Clarification request, please formulate the request clearly and where possible in a format that enables a YES or NO answer: Clause 6.6.1 states that <i>"The laboratory shall ensure that only suitable externally provided products and services that affect laboratory activities are used, when such products and services:</i> <i>a) are intended for incorporation into the laboratory's own activities;</i> <i>b) are provided, in part or in full, directly to the customer by the laboratory, as received from the external provider;</i> <i>c) are used to support the operation of the laboratory."</i> From this, it follows that there can be a primary testing laboratory which may utilise suitable external testing service provider in unforeseen situations (Note 1 to 7.1.1-c of ISO/IEC 17025:2017) like temporary breakdown, force majeure etc. There are two questions? 1) Will it suffice that only primary testing laboratory takes responsibility and ensures that external testing service provider is suitable and complies with ISO/IEC 17025:2017? Yes or No 2) For ensuring the suitability of externally provided testing services, Is it necessary to insist for accreditation certificate (as per ISO/IEC 17025:2017) of the external testing service provider utilised by the primary testing laboratory for upholding its compliance with ISO/IEC 17025:2017? Yes or No
7. Consensus position of the maintenance group (This section is only to be completed by the maintenance group members) 1) Yes 2) No Using an accredited external provider for laboratory services is one way to ensure the provider's suitability. If the external laboratory cannot provide a suitable scope and certificate of accreditation then the "primary laboratory" may conduct its own assessment and consult with its customer (or accreditation body if

appropriate) regarding whether that assessment effectively demonstrates the suitability of the external laboratory.

Send the filled form to casco@iso.org

To be completed by maintenance group members only

Date request sent maintenance panel		
Is the clarification request formatted in an acceptable manner?	yes	
	no	
Is it clearly and unambiguously worded?	yes	
	no	
Do you have a conflict in participating in this request if so please specify.	yes	
	no	