



## ISO/CASCO CLARIFICATION REQUEST FORM

Date of submission: 2021/08/10

<b>1. Requesting ISO Member or A liaison member: IAF</b>
<b>2. Contact person: Steve Keeling</b>
<b>3. Position: IAF Technical Committee Chair</b>
<b>4. Email address: steve.keeling@jas-anz.org</b>
<b>5. Please specify the ISO/CASCO document by name and number (ISO/IEC 17XXX) and clause number:</b>  ISO/IEC 17021-1 – Conformity assessment – Requirements for bodies providing audit and certification of management systems, Clause 5.2.9
<b>6. Clarification request, please formulate the request clearly and where possible in a format that enables a YES or NO answer:</b>  Clause 5.2.9 of ISO/IEC 17021-1:2015 states that: The certification body’s activities shall not be marketed or offered as linked with the activities of an organization that provides management system consultancy. (sentence one)  The clause goes onto direct the certification body what to do in certain circumstances that relate to the marketing of certification and consultancy. (sentences two and three)  Questions: 1. Are there three discrete requirements in ISO/IEC 17021-1:2015 Clause 5.2.9; meaning the first sentence of 5.2.9 is not contingent on the requirements of the other two sentences? Sentence 1 - The certification body’s activities shall not be marketed or offered as linked with the activities of an organization that provides management system consultancy. Sentence 2 - The certification body shall take action to correct inappropriate links or statements by any consultancy organization stating or implying that certification would be simpler, easier, faster, or less expensive if the certification body were used. Sentence 3 - A certification body shall not state or imply that certification would be simpler, easier, faster or less expensive if a specified consultancy organization were used.
<b>7. Consensus position of the maintenance group (This section is only to be completed by the maintenance group members)</b>  Yes, otherwise the second sentence, which implies action, based on marketing done by a consultancy and not by the certification body, would not make sense.

Send the filled form to [casco@iso.org](mailto:casco@iso.org)

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To be completed by maintenance group members only

<b>Date request sent maintenance panel</b>		
<b>Is the clarification request formatted in an acceptable manner?</b>	yes	
	no	
<b>Is it clearly and unambiguously worded?</b>	yes	
	no	
<b>Do you have a conflict in participating in this request if so please specify.</b>	yes	
	no	